



**Where did you hear about us?**

- Yellow Pages (YP)  Newspaper (NP)  Website (WS)
- Friend or Family (FF)  Physician Referral (PR)
- Other (OT) \_\_\_\_\_

**OFFICE USE ONLY**

Physician: \_\_\_\_\_  
 Approved by: \_\_\_\_\_  
 Date: \_\_\_\_\_

**Welcome  
to our office**

**NEW PATIENT INFORMATION (Complete if different from billing party)**

Name \_\_\_\_\_  
First Middle Last

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Country \_\_\_\_\_ Zip \_\_\_\_\_ Phone # ( ) \_\_\_\_\_

Birthdate \_\_\_\_\_ Sex M or F Race \_\_\_\_\_ Marital Status S M W D

Emergency Phone #: ( ) \_\_\_\_\_ Cell Phone # ( ) \_\_\_\_\_

Social Security # \_\_\_\_\_ Employer \_\_\_\_\_

Address of Employer \_\_\_\_\_ Work Phone # \_\_\_\_\_

May we contact you at work? Y N By E-Mail Y N E-Mail Address \_\_\_\_\_

Emergency Contact Name \_\_\_\_\_ Emerg. Phone # ( ) \_\_\_\_\_

Relationship to billing party \_\_\_\_\_

**Guarantor/Responsible Party**

Name \_\_\_\_\_  
First Middle Last

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone # \_\_\_\_\_

Birthdate \_\_\_\_\_ Sex M or F Marital Status S M W D

Social Security # \_\_\_\_\_ Driver's License # \_\_\_\_\_

Place of employment \_\_\_\_\_ Work Phone # \_\_\_\_\_

**OTHER INFORMATION**

Name and address of nearest relative not living with you \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone # \_\_\_\_\_

**If you are currently under another physician's care, please list:**

Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Whom may we thank for referring you to us? \_\_\_\_\_

**INSURANCE**

**1. Primary Insurance Company Name** \_\_\_\_\_

Group # \_\_\_\_\_ Policy Member # \_\_\_\_\_

Subscriber Name \_\_\_\_\_ Subscriber Birthdate \_\_\_\_\_ Sex M or F Social Security # \_\_\_\_\_

Subscriber Employer and Address \_\_\_\_\_

**2. Secondary/Supplemental Insurance Name** \_\_\_\_\_

Group # \_\_\_\_\_ Policy/Member # \_\_\_\_\_

Subscriber Name \_\_\_\_\_ Subscriber Birthdate \_\_\_\_\_ Sex M or F Social Security # \_\_\_\_\_

Subscriber Employer and Address \_\_\_\_\_

*Please note whomever brings a child in to be seen is responsible for payment at time of service unless prior arrangements have been made. It is the custodial parent's responsibility to arrange reimbursement from a non-custodial parent.*

**By signing below I hereby give my consent for Holston Medical Group to treat my minor child, under 18 years of age**

**INSURANCE AUTHORIZATION AND ASSIGNMENT:**

I understand that I am financially responsible for any medical service at time of service. I authorize my insurance carrier to pay to Holston Medical Group any assigned claims filed by them and authorization for release of medical information requested by my insurance company. For Medicare beneficiaries: I request payment of authorized Medigap benefits be made to me or on my behalf to Holston Medical Group and medical information about me to be released to my Medigap insurer.

Date \_\_\_\_\_ Signature \_\_\_\_\_



MRN: \_\_\_\_\_

Date Received: \_\_\_\_\_

### ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

By signing this document, I acknowledge that I have reviewed and/or received a copy of the *Notice of Privacy Practices*, which provides a more complete description of how my protected health information (PHI) may be used or disclosed. I understand that Holston Medical Group (HMG) reserves the right to change their notice and information practices and that I may view a copy of the current *Notice* on HMG's website, [www.holstonmedicalgroup.com/hipaa](http://www.holstonmedicalgroup.com/hipaa), in any of their offices, or by a request in writing.

I also understand that Holston Medical Group participates in the OnePartner Health Information Exchange (OnePartner HIE) and may make my medical information available electronically or may electronically transmit my medical information to a third party, in order to fulfill provider obligations to release my medical information in the future.

\_\_\_\_\_  
Print Patient Name

\_\_\_\_\_  
Patient Date of Birth

\_\_\_\_\_  
Patient Signature (if applicable)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authorized Representative Signature

\_\_\_\_\_  
Relationship to Patient

I understand that my Protected Health Information (PHI) will only be verbally communicated to those individuals listed below and no paper copies of my PHI will be provided without my signature on an *Authorization for Release of Individually Identifiable Health Information* form. I understand that some information may be considered sensitive, including but not limited to pregnancy test results, testing for sexually transmitted infections, Urine Drug Screen results, laboratory test results, medication, or information discussed during an office visit. The individuals listed below, will be required to provide the last four (4) digits of my Social Security Number, along with my date-of-birth, before any information will be discussed with them.

List the individual(s) that you want protected health information verbally discussed with:

| Name | Phone Number | Name | Phone Number |
|------|--------------|------|--------------|
|      |              |      |              |
|      |              |      |              |

#### FOR INTERNAL USE ONLY:

Reason Acknowledgement Could Not Be Obtained: \_\_\_\_\_

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date

Holston Medical Group complies with applicable Federal civil laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Holston Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Attention: If you need language or translation services, please ask to speak with the Office Manager.

Atención: Si necesita servicios de idioma o traducción, solicite hablar con el Gerente de Oficina



## Parental Pre-Authorization for Minors

It is the policy of Holston Medical Group to comply with state and federal laws that govern the treatment of children under the age of 18. Under this law, it is necessary to have the presence of a parent or legal guardian or a signed document giving consent before evaluation and/or treatment can be rendered to children under the age of 18.

I (we) request and authorize Holston Medical Group and its personnel to provide medical care to my child:

Child's Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

List any individuals other than the legal guardians to whom you give permission to bring your child in for medical treatment during your absence.

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Note: If there is any special parental or custodial relationship (such as custody with one parent only, legal custody/guardians with no-parent, etc. ) Please explain in the space below with your signature, printed name and phone number at which you may be reached. A copy of the legal document will need to be obtained.

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Legal Guardian/Parent's Signature \_\_\_\_\_

Printed Name \_\_\_\_\_ Phone \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_



# FINANCIAL POLICY

MRN#: \_\_\_\_\_

Date Received: \_\_\_\_\_

***Holston Medical Group believes that part of good healthcare practice is to establish and communicate a financial policy to our patients. We are dedicated to providing the best possible care for you, and we want you to have an understanding of our financial policy.***

*I have read, understand and agree to the Financial Policy as provided to me. I understand that charges not covered by my insurance company, as well as applicable co-payments, deductibles and any charges older than 30 days from the date of service are my responsibility.*

*I authorize Holston Medical Group to release pertinent medical information to my insurance company when requested or to facilitate payment of a claim. I authorize my insurance benefits be paid directly to Holston Medical Group.*

*By signing below, I indicate my agreement with the policy as provided to me.*

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

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La atención: Si usted necesita servicios de Idiomas o traducción, pida hablar con el Gerente de la oficina.

انتباه: إذا كنت بحاجة إلى خدمات اللغة أو الترجمة، يرجى أن تطلب التحدث مع مدير مكتب.



MRN: \_\_\_\_\_

Date: \_\_\_\_\_

## Communicating with Your Specialist

### Access to Your Physician and Staff

Your Holston Medical Group (HMG) health care team can be reached either by telephone or electronically through our patient portal, Follow my Health. If you wish to communicate electronically, you may sign up at any office location on our website at your convenience. Please remember, electronic communication is for routine matters and never should be used for emergencies.

It **is not** appropriate to communicate with your health care team through social media, such as **Facebook**, or **texting**. Your privacy is important to us and these are not secure methods of communication. Any questions or concerns should be directed to the patient portal or office during normal business hours.

### After Hours Care

HMG is dedicated to serving our patients 24 hours a day, 7 days a week. The most effective way to serve you is during regular clinic hours, but we understand acute illnesses can occur at any time. Your provider's telephone message will direct you on how to contact the HMG Physician on Call.

### Prescription Refills

To avoid delays and busy phone lines, the best time to obtain your medication refills is at your office visit. While we realize there may be a need to request a refill via telephone or patient portal, please allow at least 48 hours for all refill request before checking with your pharmacy.

Monthly refills of any controlled medications (pain medication, anxiety, etc.) will only be given during an office visit within regular business hours. Sample medication will only be distributed during normal business hours.

**Printed**

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Witness:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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عيبك مرمدي مع تحدث الالب طت ان رجري ترجمه، الى او غة ل ال خدمت ي ال حاجة ب نت ك انا : بات ان

